

PAID CONNECTIONS

Member Manual



Copyright © 2022-2023. PaidCommunications, LLC All rights reserved.

The information in this document belongs to PaidCommunications. It may not be used, reproduced or disclosed without the written approval of PaidCommunications.

DISCLAIMER AND LIMITATION OF LIABILITY

PaidCommunications has made efforts to ensure the accuracy and completeness of the information in this document. However, Paid Communications makes no warranties of any kind (whether express, implied or statutory) with respect to the information contained herein. PaidCommunications assumes no liability to any party for any loss or damage (whether direct or indirect) caused by any errors, omissions or statements of any kind contained in this document.

Further, PaidCommunications assumes no liability arising from the application or use of the product or service described herein. Nothing herein grants the reader any license to make, use, or sell any products or service constructed in accordance with this document without the written approval of PaidCommunications.

Finally, PaidCommunications service marks and logos are registered trademarks of PaidCommunications in the United States of America. PaidCommunications reserves the right to make changes to any information herein without further notice.

TABLE OF CONTENTS

Welcome to PaidCommunications!	4
Creating a Member Account	5
Logging Into Your Account	6
Account Settings Overview	7
Editing Your Account	8
Editing Your Phone Numbers	9
Adding Funds	10
Reading Your Reports	11
Monthly Calls Report	12
Daily Calls Report	13
Transaction Details	14
Finding An Advisor	15
Searching For An Advisor	16
Choosing An Advisor	17
Calling An Advisor	18
Rating An Advisor	19
Thank you!	20



Welcome to PaidCommunications!

PaidCommunications is powered by PaidConnections.com (previously BillPerCall.com). It is a service that allows members to utilize a toll-free number to receive advice in a variety of fields.

PaidCommunications Advisors decide on what rate to charge Members, and PaidCommunications processes the phone calls and payments.

PaidCommunications will never reveal any personal information to Advisors or Members. Your calls are completely confidential and all your personal information is securely stored on our servers.

How Do I Begin?

Requirements

Utilizing PaidCommunications is extremely easy and does not require any software purchase or installation. You will need the following:

- A PaidCommunications account
- Access to the Internet
- A telephone

Your PaidCommunications Account

In order to begin, you can register on our website by clicking on the “Sign Up” icon.



On the following page you will find instructions for how to create your own account.



Creating a Member Account

Once you have clicked on the "Sign Up" button you will see the following form:

Customer Registration

Already Registered?
Sign In

Want to become an Advisor?
Apply Here

Register to get Advice

First Name:	<input type="text"/>	Credit Card:	<input type="text"/>
Last Name:	<input type="text"/>	Zip:	<input type="text"/>
Screen Name:	<input type="text"/>	House or Building Number:	<input type="text"/>
Your Email Address	<input type="text"/>	<small>(Example: For 123 Main Street Apt.#1 you only need to enter 123. No street name or unit # is necessary.)</small>	
Confrim Email Address	<input type="text"/>	Expiration Date:	Month <input type="text"/> Year <input type="text"/>
<input checked="" type="radio"/> Phone <input type="radio"/> SIP Address Phone#: <input type="text" value="+1 201-555-0123"/>		CVV Code:	<input type="text"/>
Create Password:	<input type="text"/>	<input type="checkbox"/> Send me special offers from mentors	
Re-type Password	<input type="text"/>	<input type="checkbox"/> I read and agree to the Terms of Service page.	
		<input type="checkbox"/> I'm not a robot 	
		<input type="submit" value="Submit"/>	

Be sure to fill out the form entirely, as all fields are required.

All of your personal information will be securely stored and never shared with any Advisor or other Member.

The only field that is visible to your Advisor is your **Screen Name**, and as such we recommend that you do not use your real name or any sensitive information for your Screen Name.

At the bottom, you may check the first box if you wish to hear about specials that our Advisors are running. Otherwise leave it unchecked.

Read the **Terms of Service** in its entirety, check the bottom box and hit "Submit".

- Send me special offers from mentors
- I read and agree to the [Terms of Service](#) page.

I'm not a robot 
reCAPTCHA
Privacy - Terms

Submit

Logging Into Your Account

If you already have an account, and you would like to log in, you can do so by clicking on the "Sign In" link in the menu from any page.

You will then be prompted to enter the Email Address and Password which you used to create the account.

Sign In PaidCommunications

Email Address

Password

[Forgot password?](#)

Account Settings Overview

Once you are logged into your account, you will see the following Dashboard page:

Welcome, Test Member !

MEMBER NOTIFICATIONS
You have a 2 new message/s. Go to [Messaging](#)

DETAILS:

Name: Test Member
Screen name: TestMember
Email: testmember@gmail.com

Account Number: 85560
PIN: 1216
 Member Since: 5/2/2020 5:21:10 AM

BALANCE

\$98.21

[View Reports](#)
[Add Funds](#)

RECENT ACTIVITY

Most Recent Call: MamaSita

7m

July Call Time

45m 30s

Debit From Prepaid Balance	7/26/2022 8:52:17 PM	-\$7.46
Prepayment	7/26/2022 8:42:09 PM	+\$7.55
Debit From Prepaid Balance	7/12/2022 3:54:14 PM	-\$9.34
Prepayment	7/12/2022 3:48:56 PM	+\$9.14
Debit From Prepaid Balance	7/12/2022 3:46:02 PM	-\$8.72
Prepayment	7/12/2022 9:13:47 AM	+\$9.00
Debit From Prepaid Balance	7/11/2022 11:25:22 AM	-\$9.96
Prepayment	7/11/2022 9:27:13 AM	+\$1.09

This page gives you full access to all of your options as a valued Member.

DETAILS:

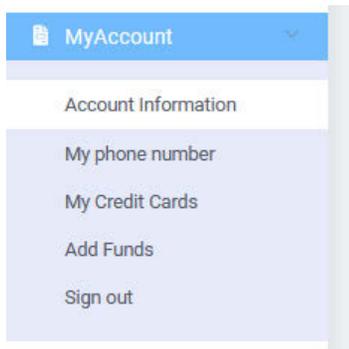
Name: Test Member
Screen name: TestMember
Email: testmember@gmail.com

Account Number: 85560
PIN: 1216
 Member Since: 5/2/2020 5:21:10 AM

Start by making sure that your basic information is correct. If you need to make changes, click on the pencil icon in the upper right corner.

Editing Your Account

You can edit your account by clicking the **“edit”** icon from the Member Dashboard:



DETAILS: ✎

Name: Test Member
Screen name: TestMember
Email: testmember@gmail.com

Account Number: 85560
PIN: 1216
 Member Since: 5/2/2020 5:21:10 AM

You can also get to this page from any other page by clicking on the **“Account Info”** link from the **Account** tab.

Once you’re on the **Edit Account Info** page, you can edit your basic information in one form.

Your information will never be shared with Advisors. The only thing they will ever see is your **Screen Name**.

The **First** and **Last Names** you have listed on your account do not have to match your credit card information.

If you have not yet confirmed your email address, you can click the **“Send Confirmation Code”** button. You will receive an email with a code which you can then paste in the Confirmation Code box. ***This verifies the identity of your account and allows you to begin making calls.***

Your **Password** is used to gain access to your account through the PaidCommunications website.

The **Phone Pin** is used only for when you are placing calls through your personal phone.

Advisors will never see your personal phone number.

Edit Account Information

First Name:

Last Name:

Screen Name:

Email Address:

[Send Email Code](#)

Enter validation code here:

Confirm Email Address:

Password: (8-20 characters)

Re- Type Password:

Account Number: 11248

Phone Pin: (4 characters)

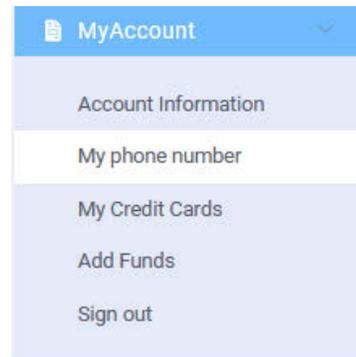
This Phone Pin lets you use 18082015301 to connect directly to your Member account.

Time Zone:

[Save](#) [Cancel](#)

Editing Your Phone Numbers

You can edit your phone numbers by clicking on the **“Phone Numbers”** link in the Account tab:



You can now edit all three numbers associated with your account:

Primary Phone	Is SIP?	Phone number
<input type="radio"/> Work	<input type="checkbox"/>	 +1 201-555-0123
<input type="radio"/> Home	<input type="checkbox"/>	 +1 201-555-0123
<input checked="" type="radio"/> Cell	<input type="checkbox"/>	 +1 347-201-9417

PaidCommunications will use these numbers to dial you for **alerts** and **calls** from advisors.

When dialing into PaidCommunications from these numbers, our system will **recognize your caller ID** and request your pin number to authorize payment for calls.

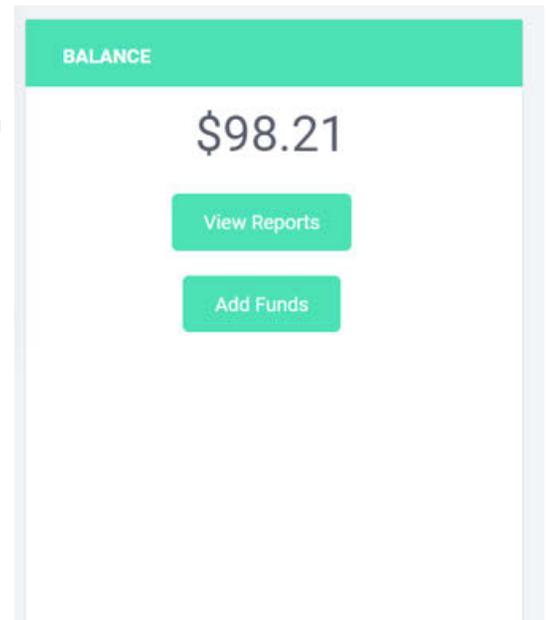
Advisors will never see these numbers.

Adding Funds

On the left side of your Member Dashboard you will see a dialog box which displays your current **Balance**.

Click **"Add to Account"** to add funds to your account.

If this is your first time using our system, you will be prompted to first add credit card or bank information.



Add a Credit Card

If this is your first visit to our site, the system will automatically prompt you to add a credit card before you can add funds.

You can always get to this page by hovering over the **"Account"** link and choosing **"Payment Info"** from the drop-down menu.

Edit Credit Card:

Add New Credit Card:
Please enter your name as it appears on your credit card, and verify that the address shown is the billing address for your credit card.

Choose payment method:

American Express
 MasterCard
 VISA
 Discover

Card number:

Expiration Month*: Expiration Year*: CVC (What is this?):

Name On Card*:
(Enter the name exactly as it appears on your credit card.)

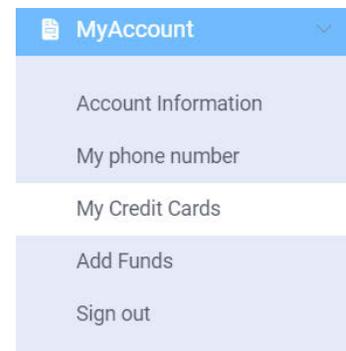
Address 1*:

Address 2*:
option

Country*: State*:

City*: Zip Code*:

Go to Settings to activate Windows



Reading Your Reports

When you're looking at your Dashboard, you will see a spotlight of your **Recent Activity**.

RECENT ACTIVITY		
 Most Recent Call: MamaSita 7m		July Call Time 45m 30s
Debit From Prepaid Balance	7/26/2022 8:52:17 PM	-\$7.46
Prepayment	7/26/2022 8:42:09 PM	+\$7.55
Debit From Prepaid Balance	7/12/2022 3:54:14 PM	-\$9.34
Prepayment	7/12/2022 3:48:56 PM	+\$9.14
Debit From Prepaid Balance	7/12/2022 3:46:02 PM	-\$8.72
Prepayment	7/12/2022 9:13:47 AM	+\$9.00
Debit From Prepaid Balance	7/11/2022 11:25:22 AM	-\$9.96
Prepayment	7/11/2022 9:27:13 AM	+\$1.09

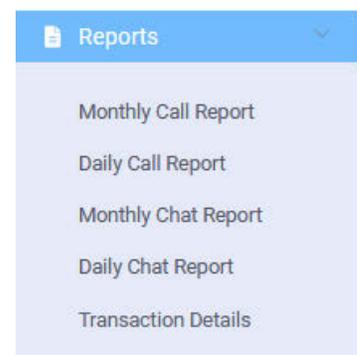
You will see your **Most Recent Call** at the top, followed by a link to that Advisor's page. Underneath the name you can see the most recent phone call placed.

On the right side is your **Total Call Time** for the current month.

Your **last six deposits** are listed in the table below. You can click anywhere in the box to go to detailed information about that transaction.

Click **"View Reports"** to go to a detailed view of all your transaction information.

You can always get here by hovering over the "Reports" link at the top and choosing the report type you wish to see.



Monthly Calls Report

Here you will find a detailed summary of the calls made in the current month:

Monthly Call Report

ACCOUNT: 85560, TESTMEMBER

Month: Year:
 Ordered by: Asc/Desc: Display:

Show entries Search:

Call Start	Total Duration	Total Call Charges
7/9/2022	0	\$0.00
7/8/2022	10	\$25.52
7/5/2022	3	\$9.34
7/26/2022	6	\$7.46
7/2/2022	6	\$11.94
7/12/2022	7	\$18.06
7/11/2022	4	\$9.96
7/10/2022	5	\$17.19
TOTALS:	41 (41 total)	\$99.47 (\$99.47 total)

Showing 1 to 8 of 8 entries Previous Next

The **Date** of the calls placed is listed on the left. You can **click on the Date** in order to see the Daily Call Report for that particular day.

Total Call Time for that day is listed in the middle column.

Total Charges for that day are listed in the right column. This is the total amount charged for all calls for a particular day. Although you may have the same amount of time listed in Total Call Time, the Total Charge may be very different depending on the Advisor you spoke with.

The **Monthly Total Call Time** and **Monthly Total Charges** are listed on the bottom row.

You can export an Excel file of the current view using the **“Export Table to Excel”** button at the bottom.

Daily Calls Report

Here you will find a detailed summary of the calls made on any selected date:

Daily Call Report

ACCOUNT: 85560, TESTMEMBER

Month: Date: Year:
 Ordered by: Asc/Desc: Display:

Show entries Search:

Agents	Call Type	Call Start	Call Connected	Connected Duration	Call End	Call Charge
Psychic Star Ophelia	Web	7/8/2022 2:10:34 PM	2:11:21 PM	3m 8s	7/8/2022 2:14:29 PM	\$7.47
Psychic Star Ophelia	Web	7/8/2022 2:04:12 PM	2:04:59 PM	3m 29s	7/8/2022 2:08:28 PM	\$8.09
Psychic Star Ophelia	Web	7/8/2022 11:55:52 AM	No-Answer	0m 0s	7/8/2022 11:56:43 AM	\$0.00
Psychic Star Ophelia	Web	7/8/2022 11:45:44 AM	No-Answer	0m 0s	7/8/2022 11:47:15 AM	\$0.00
Psychic Star Ophelia	Web	7/8/2022 9:09:35 AM	Declined	0m 0s	7/8/2022 9:10:15 AM	\$0.00
Psychic Star Ophelia	Web	7/8/2022 9:08:03 AM	Declined	0m 0s	7/8/2022 9:08:53 AM	\$0.00
Psychic Star Ophelia	Web	7/8/2022 9:00:33 AM	9:01:29 AM	4m 4s	7/8/2022 9:05:33 AM	\$9.96
TOTALS:				10m 41s		\$25.52

Showing 1 to 7 of 7 entries Previous Next

The **Advisor** whom you spoke with will be listed in the first column. Clicking on their name will take you to their profile. Their rate will be listed on their profile page.

Call Types are listed as:

- **Web** (calls placed through the website using the Web Call button)
- **Phone** (calls placed over your telephone using the 800 number)
- **Extended** (calls which are continued upon adding funds midway through the call)

The **Call Start** lists the date and time when you were connected with the advisor. The **Call End** lists the date and time when your call ended. [Charges begin from the date and time listed in the Call Connected column.](#)

The **Duration** of the call is then calculated into the **Total Charge**.

You can use the **Search** engine at the top to order your calls by any field in **Ascending** or **Descending** order for any given date.

You can export an Excel file of the current view using the **“Export Table to Excel”** button at the bottom.

Transaction Details

Here you will find a detailed summary of all transactions on your account:

ACCOUNT: 85560, TESTMEMBER

Month: Year: Display:

Show entries Search:

Transaction Date	Transaction ID	Transaction Amount	Call Type	Agent Called
7/10/2022 8:47:38 AM	Used Account Balance, \$17.10	-\$17.19	Web	Psychic Christine
7/11/2022 11:25:22 AM	Used Account Balance, \$10.00	-\$9.96	Web	Psychic Star Ophelia
7/11/2022 9:19:21 AM	Prepayment: AK0A9E4AE119	+\$9.00		
7/11/2022 9:27:13 AM	Prepayment: AP0A7C38D6FD	+\$1.09		
7/12/2022 3:46:02 PM	Used Account Balance, \$9.04	-\$8.72	Web	Psychic Star Ophelia
7/12/2022 3:48:56 PM	Prepayment: AQ0A7F9C2B25	+\$9.14		
7/12/2022 3:54:14 PM	Used Account Balance, \$9.46	-\$9.34	Web	Psychic Star Ophelia
7/12/2022 9:13:47 AM	Prepayment: AK0A9E4FBCFB	+\$9.00		
7/2/2022 1:32:56 PM	Prepayment: AR0A7F71C08D	+\$6.00		
7/2/2022 1:38:45 PM	Used Account Balance, \$6.18	-\$5.97	Web	Psychic Star Ophelia

Showing 1 to 10 of 27 entries Previous Next

The **Date** of the transaction is listed in the left column. **You can click the date at any time to go to a further breakdown of every detail about that transaction.**

Call Types are listed as:

- **Web** (calls placed through the website using the Web Call button)
- **Phone** (calls placed over your telephone using the 800 number)
- **Enhanced** (calls which are continued upon funds running out midway through the call)
- **A Code** indicates that the transaction is a Credit. This number will help us look up the transaction in our system in the event that you need us to.

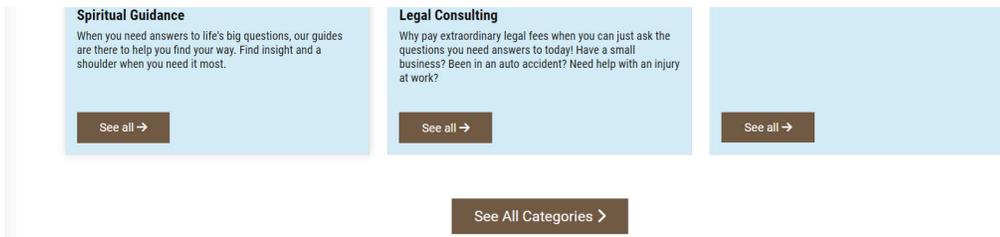
The **Transaction Amount** is then listed in the third column. Funds subtracted from your balance for calls are marked with a "-" and are in white, and deposits to the account are marked with "+" and are yellow.

The **Remaining Balance** following the current transaction is listed in the right column.

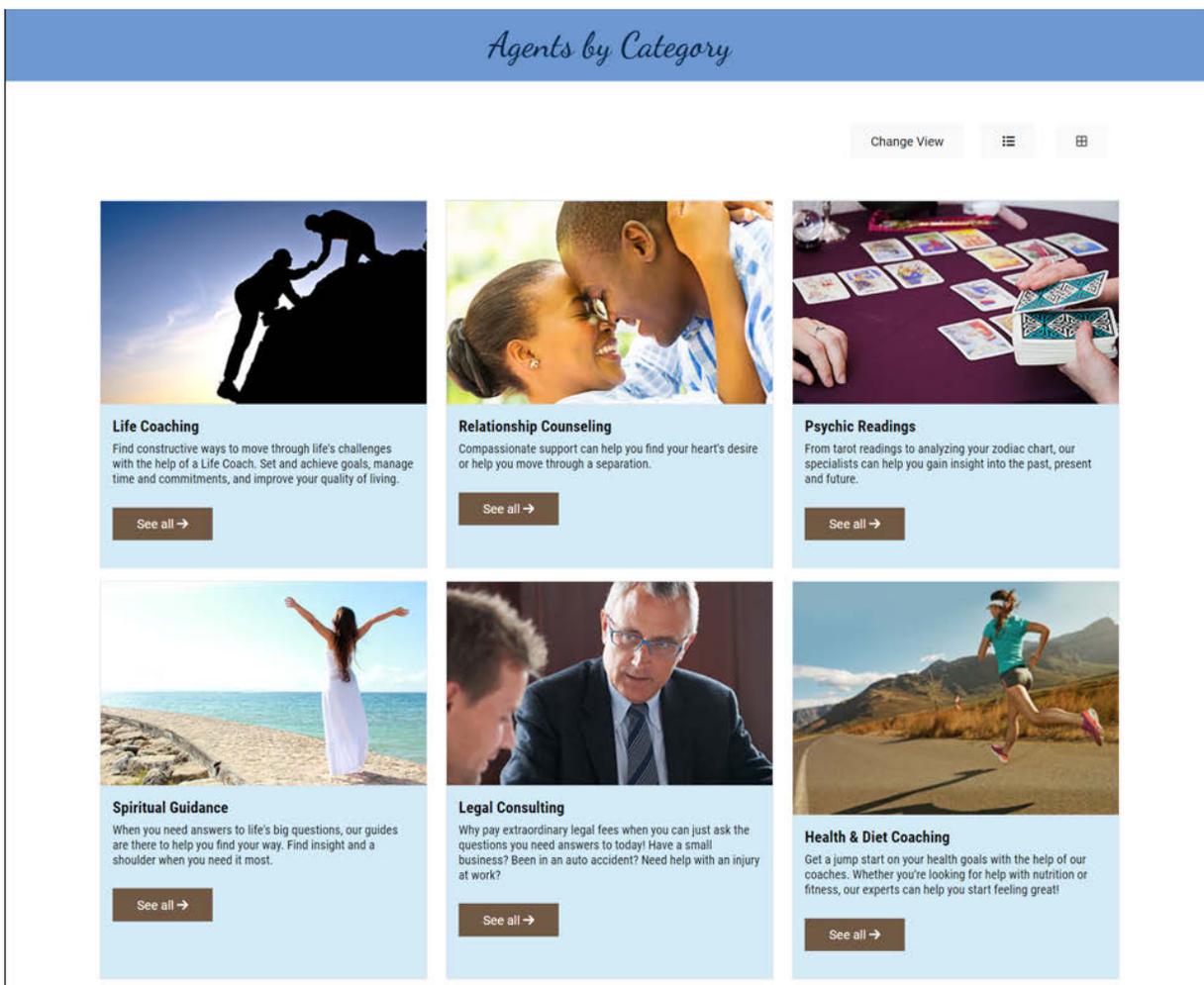
Finding An Advisor

You can get to the Advisor Search page by:

Clicking “See All Advisors” from the Home Page:



Clicking on the category of your choice from the Dashboard page



Clicking “Agents” from the menu.

On the following page you can find information about how to search for an Advisor.



Searching For An Advisor

Once on the Advisor page, you can use the Search feature to narrow your results.

You can search by **Keyword**, **Advisor Name** or **Category** in the textfield provided.

Clicking on a **Star Rating** of 4 or 5 will ensure only top notch Advisors are returned in your results. Keep in mind, however, that new and unrated Advisors will not show up in this case.

You can also choose a **Per Minute Price Range** for your search results. The most common price range is from \$0.99 - \$2.99 per minute, although some Advisors can charge up to \$14.99/minute.

Category Search (use these keywords to narrow your search results)

Counseling

- Educational
- CareerGuidance
- Mental Health
- Rehabilitation
- Substance Counseling

Coaching

- Personal
- Relationship
- Business

Spiritual Guidance

Legal Counseling

- Appeals
- Criminal Defense
- DUI
- Real Estate
- Immigration
- Personal Injury

Health & Diet

- Alternative Medicine
- Diet
- Maladies
- Substance Counseling
- Nutrition
- Pregnancy
- Sexual Health

Financial Consulting

- Credit Building
- Estate Planning
- Financial Planning
- Taxes
- Retirement

Home Gardening

- Grow your own food
- Permaculture
- Mycology
- Medical Cannabis

Astrology Readings

- Astrological Charts
- Tarot Reading
- Horoscope
- Kabbala

Computer Tech Support

- Internet & Email
- Hardware
- Software
- Microsoft
- Apple
- Virus Removal

Filter Clear

Filter by Star Rating ^

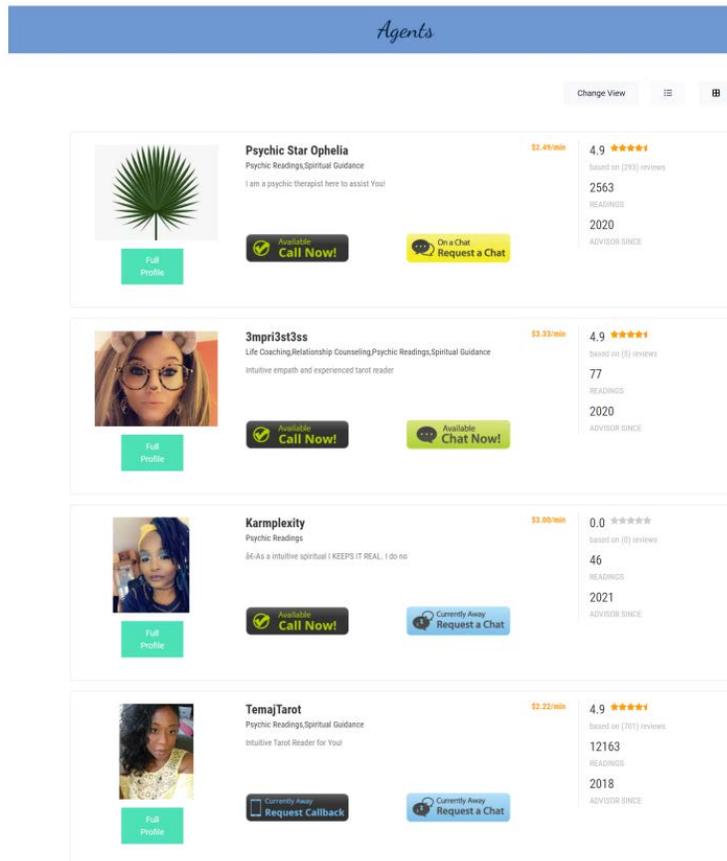
- ★
- ★★
- ★★★
- ★★★★
- ★★★★★

Filter by Price v

Currently Available v

Choosing An Advisor

You will see a table listing all of the Advisors that fit the search criteria you entered:



Agents			
Change View			
 Full Profile	Psychic Star Ophelia Psychic Readings, Spiritual Guidance I am a psychic therapist here to assist You!	\$2.49/min 4.9 ★★★★★ Based on 2783 reviews 2563 READINGS 2020 ADVISOR SINCE	Available Call Now! On a Call Request a Chat
 Full Profile	3mpri3st3ss Life Coaching, Relationship Counseling, Psychic Readings, Spiritual Guidance Intuitive empath and experienced tarot reader	\$3.33/min 4.9 ★★★★★ Based on 51 reviews 77 READINGS 2020 ADVISOR SINCE	Available Call Now! Available Chat Now!
 Full Profile	Karmplexity Psychic Readings As an intuitive spiritual I KEEPS IT REAL. I do no	\$3.00/min 0.0 ★★★★★ Based on 0 reviews 46 READINGS 2021 ADVISOR SINCE	Available Call Now! Currently Away Request a Chat
 Full Profile	TemajTarot Psychic Readings, Spiritual Guidance Intuitive Tarot Reader for You!	\$2.22/min 4.9 ★★★★★ Based on 783 reviews 12163 READINGS 2018 ADVISOR SINCE	Currently Away Request Callback Currently Away Request a Chat

Clicking on the **Advisor's picture** or **Screen Name** will take you to their profile page.

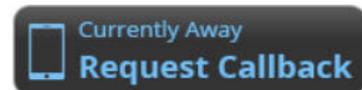
You will see three types of buttons under **Availability**:



The Advisor is available for taking calls.



The Advisor is currently on a call. Leave a request for them to call you back.



The Advisor is not currently available for calls. Request for them to call you back.



Calling An Advisor

When you go to an Advisor's Profile, you will see all their vital information:

Request Call

REQUEST A CALL WITH TEMAJTAROT

 4.9 ★★★★★
based on (699) reviews

UnAvailable
1st Time Caller Discount
3 Free Minutes
Then is
\$2.22 each minute

1 Select Your Phone Number for a Call Back
Your Agent is unavailable at the moment. When your Agent becomes available we will connect your call to your chosen phone number. Your phone number is never revealed.

2 Click Place Call
Answer the phone, **press 1** and we'll connect you.

3 Enjoy your call
You will be able to talk to TemajTarot.
[Request Call](#)

At the top you will find the **Call Button**. Depending on their availability, you may be able to connect right away. You will always be able to leave them a message and request for them to call you back.

Their **pricing structure** is listed below. Many Advisors allow for one or more free minutes at the beginning of a call. Others may have a **Flat Rate** for a set amount of time, and then a **Per Minute** charge beyond that.

You will then find their expertise listed in a column. You can also click each of these links to find other Advisors in that category.

Their **Phone Number** and **Extension** is listed to the right. If the Availability button is green, you can go ahead and dial the Advisor. **Your phone number will never appear to any Advisor.**

Finally, you will see a **Star Rating** beneath their profile picture. This is an average based on other Members' ratings. Members can only leave ratings after they've completed a call.

Rating An Advisor

After you make a connected call with an Advisor and log back into PaidCommunications, the system will automatically require you to rate your last call.

Rate Advisor



Biology Tutor
Intuitive guidance for all questions
Call started at 4/10/2021 8:47:00 AM for 3m 30s

You recently had a call with Biology Tutor. Please help us by rating your call so that we can continue to provide excellent service.

Your overall ratings of this

—  **3.4 Stars And Up** [Click to Rate](#)

By sharing your experience, you're helping callers make better choices. Thank you

Message

Pick a **Star Rating** from 1 to 5 - 1 being Poor, and 5 being Excellent.

Please be honest with your response! It helps us, it helps the Advisor and ultimately helps you to get the most out of our service.

You must write at least a short sentence in the **Comments** box. Use this as a space to tell us the very best and worst of your experience.

Once you've filled out your form, you will be redirected back to your **Dashboard**.



Thank you!

Thank you for using PaidCommunications!

We strive for excellence, and are happy to hear your feedback.

If anything has not been to your satisfaction, please don't hesitate to call us at **(888) 439-8984** so we can resolve your issue.